

Comments received from Ageing Well participants

ID	How do you feel about Anti-Social Behaviour in Swansea?	Do you believe it is dealt with appropriately and effectively in Swansea?	Do you think that the council and its partners work together effectively to both prevent and tackle ASB?	How would you like to see Swansea Council and its partners improve how it prevents and tackles ASB in Swansea?
1	<p>I feel the cleanliness and street furniture around the city centre needs to be improved, having a number of closed down shops with shop windows not looking good impacts on people's perceptions of the area ... particular areas like castle gardens and Oxford Street attract large groups of people drinking and using substances it would be nice to have some form of pop up glass booths in the area with services visible to the public.</p>	<p>I don't know what is done to tackle anti social behaviour in Swansea.. I am not online therefore if things are done they don't filter through to people who don't use online services..</p>	<p>No I do not feel they do, it would be nice to see more visibility of staggs or anti social behaviour teams made up of various organisations staff working together..</p>	<p>More visibility of staff, more information sharing and looking at how areas could be improved , cleaned and preventative things put in place in particular areas especially busy areas of the city centre..</p>
2	<p>I think all cities get pockets of anti social behaviour and areas have hot spots, but it's about how that is dealt with....</p> <p>having outreach and regular patrols from organisations and being in the heart of those areas working is key..</p> <p>I have noticed several areas within swansea where people gather at central points and it can be uncomfortable for older people definitely certain locations could be improved..</p>	<p>Its hard to tell I don't know what proposes are in place to deal with it..</p>	<p>I do not know finding information on things is difficult I wouldn't know what is done to tackle it.</p>	<p>More awareness of projects and programmes that are taking place, a blend of promotion and projects to tackle and break down barriers</p>

Comments received from Ageing Well participants

3	You see it every time you enter the city centre when shopping...	I don't see police or others that much in the city and more visible presence would improve what people think..	No	Being seen more
4	Disgusting, people are supposed to look out for fellow citizens and they don't it's a culture thing.. It scares people, It makes people not want to attend the city centre in particular locations..	I don't think public serve visibility is enough in main towns and cities... more services present and visible in prime locations it's more than just covering wind street in the night..	I cant comment as I am not aware of what is being done to tackle it....how is it communicated what is done? Is it just social media that it gets promoted on?	More visible literature, campaigns around positive promotion and also promoting what being done and how people can report issues if needed....physical permanent fixtures....
5	I see asb as I walk everyday around swansea city centre and surrounding wards such as uplands sketty and Castle wards.. I see groups of people in particular locations drinking swearing, St Mary's Church I have noticed an increase in issued over recent months..	I think services are too soft on offenders with incidents I have witnessed since the start of January 2023 in the city centre...	I don't know what's being done to work on Anti social behaviour, I am also not online so if things are promoted and their online then there is a number of people who don't use these platforms...promotion needs a blended approach.	I think a more visible presence in the city centre of services is vital, not just police patrolling but a comvined group of services.... a help bus during the day or a visible glass office space...information more easily accessible and promoted..
6	I think there is a number of areas where its particularly bad...I reside in the marina area and in the summer it's extremely bad the police do increase patrols however due to the location a more permanent presence or physical space is needed due to the beach and dunes.	No I don't, the reason being is the police are working hard in summer months but it needs a blended permanent presence all year around from all organisations things need to be changed...	No I don't think they do if I am honest, because I witness incidents first hand regularly. I live in a area that suffers with ASB and I wouldn't know what is a actually done to tackle issue as I have never had any information through the door to promote how asb is tackled.	Make it safer by increased presence of all organisations and setting up a visible working space for organisations along the beach somewhere...canvassing areas with literature to promote reporting mechanisms and what is being done to improve things.

Comments received from Ageing Well participants

7	Its terrible, I run a local establishment and we have had problems with people going to the toilet many times on the premises during early hours of the morning it's unpleasant having to clean up human waste.	Not at all...for a number of reasons.	No they don't I couldn't tell you what is done as I don't see promotion and police are busy but I don't understand why there isn't organisation working together responding to asb	Answering calls, visible presence and better promotion
8	<p>I think the anti social behaviour is heavily linked to drink and drugs especially on the sea front which has increased dramatically by housing vulnerable people in the same place without a managed complex..</p> <p>Ultimately these places are b&b's not supported living complexes like it appears they are being treated as asb then spills out from these location to the surrounding area.</p>	No because their is not enough resources in place to deal with it and pcsos aren't gifted their full amount of powers to deal with asb..	I think more could be done especially in summer month, I am not aware of how asb is dealt with in Swansea and see no promotion of how it is dealt with.	A more cohesive visible approach across areas especially in busy periods, more awareness and a better Partnership in terms of housing.
9	I don't think its tackled appropriately and I see alot of it when I travel around the county.	<p>Not as well as it could be, the pcso needs more powers to disperse people..</p> <p>There needs to be a more visible presence from police and council and deal with it...</p>	I think there needs to be a better connection between partners to tackle it, looking at outreach and prevention methods.. in terms of awareness then I think alot more could be done to raise how to report buy also to raise what is being done.	<p>Awareness raising, promotion and being seen by community members..</p> <p>An outreach van or a base in the community for partners to work from..</p>